

2025 Portfolio

Innovation	Description	Platform Benefits
 Blaze Agents <i>TCM Agent available NOW. Two more agents to be launched by EOY</i>	A swarm of AI-powered blaze agents for accelerating and scaling care management. Initial agents focused on the following areas: TCM – Automate the monitoring and outreach process end to end for patients being discharged from hospitals. Integrated into the health gorilla ADT feed and the Experian contact bundle, this agent automates the most important workflow directly impacting cost, quality and patient satisfaction. Contract Compliance – A contract management and reimbursement analysis agent designed to help healthcare providers manage payer contract compliance. It ingests payer contracts, calculates expected reimbursements, and compares them against actual payments to identify discrepancies. Network Performance– An agent that monitors performance across clinical, financial and operational domains for any risk bearing provider entity, identifies actionable data points (called particles) and enables an action station to assist in actions to be taken under the user's guidance.	1) Average savings of 6-7 person hours daily spent on patient outreach and follow up 2) Avoid potential admits and readmits at an estimated savings of \$5M for every 1K high needs patients 3) Increase office revenue by an estimated \$300K for every 1K high needs patients 4) Close gaps in care in a timelier manner 5) Estimated impact of \$2M to \$5M annually in contract compliance 6) Summarize all actionable intelligence with a 360-degree view, saving hours in outreach and generating millions in cost savings
 <i>Synthesis model available now. Engagement model and Fraud & Abuse model to be available by EOY</i>	A decision intelligence engine that has 3 different models embedded Synthesis Model: Employs NLP and highly defined ML to synthesize and process unstructured data such as notes, charts, images, documents etc for codified output Engagement Model: Helps providers optimize staffing & scheduling by defining an algorithm for engaging right patients at the right time in the right way. Fraud & Abuse Model: Brings together multiple potential fraud and abuse decision trees such as DME, Wound graft, Telemedicine etc.	1) Valid HCC suggestions for more than 50% of patients in initial analysis 2) Average revenue impact of \$2K per patient. 3) Average 20%-25% impact on Risk score in Medicare population 4) Average 11% impact on overall quality score across HEDIS and CQM quality measures
 <i>Browser plugin available now. Embedded version for Altera available now. Versions for EPIC & Athena health to be available by EOY</i>	A tool that empowers decentralized access to actionable insights and drive measurable outcomes at all points of care. Two versions of the tool: 1) Browser Plugin – Fully compatible with both Chrome and Edge browsers 2) Embedded App – Runs within a third party host such as an EHR as a utility tool	1) Access insights that provide financial, operational & clinical performance opportunities 2) Improve Care for priority patients and directly impact cost, risk score and quality 3) Reduce cost, utilization and spend less time chasing coding opportunities and more time with patients



Partnership	Description	Platform Benefits
 <i>Available NOW</i>	Two components to the feed – 1) Patient 360 - A comprehensive clinical data feed (FHIR format) for 230M+ patients across the country aggregating data from source networks such as CareQuality, Commonwell, eHealth Exchange etc. 2) ADT – A centralized ADT alerts feed from hospitals and HIEs across the country	1) Rapid access to comprehensive clinical data that goes beyond what’s available in the assigned provider’s EHR 2) 23% more clinical data on a per patient basis directly impacting cost and quality of care 3) ADT alerts from a nationwide network of hospitals empowering TCM
Johns Hopkins ACG® System <i>General availability in Q3</i>	An industry-standard risk stratification and case-mix adjustment software system. It uses diagnosis codes, pharmacy data, and demographic information to group individuals into clinically meaningful categories that reflect their overall health status and future healthcare needs. Key components include diagnosis grouping, risk stratification and utilization profiling.	1) Advanced risk stratification driving outreach and targeted care management 2) Cost & Utilization forecasting 3) Predictive care management 4) Comparative performance benchmarking
 <i>Available NOW</i>	Comprehensive SDOH Feed for most patients. Weighted scores and risk levels across all key SDOH domains – food, income, access and transportation are available along with insights into the “why” behind the scores. Recommended intervention strategies based on best practices are also available. In addition, patient contact info with email ids for 73% of patients and cell phone numbers for 92% of the patients is also available.	1) Enable enhanced patient grouping and risk stratification in GRID for care management. 2) Actionable insights for care management with option to fully integrate Find Help for coordinating SDOH interventions 3) Be fully compatible with CMS and other program mandates around health equity and disparities reporting
 <i>General availability in Q3</i>	IMO is the industry standard for clinical intelligence, used by more than 740K users with 5M+ clinical terms managed and mapped to coding standards. Their IMO precision normalize solution will be containerized on premise on our Garage cloud infrastructure and will be our anchor to standardize clinical data across multiple sources.	1) Translate free text or non-standard codes into standard clinical vocabularies like SNOWMED, CPT, LOINC etc. 2) Improve care management 3) Reduce duplicative care 4) Reduce gaps in care across all quality measures

