



Integrated Health Systems Streamlining of Multiple IPAs Data into One Platform for Better Value-Based Care

Background

This customer is a faith-based, nonprofit, integrated health system serving more than 100 communities on the West Coast and Hawaii with over 440 sites of care, including 27 acute care facilities. Founded on their heritage and values, the customer provides care in hospitals, clinics, home care, and hospice agencies in both rural and urban communities. They have over 38,000 employees dedicated to their mission of inspiring health, wholeness, and hope for their patients.

Situation

As part of their mission, the customer participates in multiple ACOs and risk-based value care contracts, serving a population of approximately 250,000 patients across various specialties and primary care providers. Participating providers consist of the customer's Physician Network, as well as Independent Affiliate participants. Although participants have had access to dashboards to review advanced analytics for their patient populations, The customer began searching for a platform that would provide advanced analytics for its independent affiliate practices in one unified location for the first time. Without a unified source of truth for all participants, this resulted in missed opportunities for efficiency, savings, and better patient outcomes.

Solution

By partnering with The Garage and adopting Bridge, our platform has enabled the customer to drill down to the granular level detail of advanced analytics for cost of care, utilization, savings, and many other metrics across ACO and VBC contract participants. Bridge can provide risk models and stratification processes across multiple contracts, providing actionable insights to support our shared commitment to high-quality, cost-effective care. Bridge has integrated with multiple EMRs, as well as Health Gorilla, to deliver a robust level of clinical data completeness to the customer, its participants, and users.

Outcome

Within less than a year, the customer and The Garage have commenced and participated in a strategic and collaborative journey involving the onboarding of 6 IPAs at a rapid pace, on one unified platform. We have worked hand in hand on new developments for Utilization Management and Recovery, focusing on more efficient cost and reimbursement management. Within the first year, we transformed the customer's problem of experiencing fragmented data into a foundation of



transformation for their value-based care models. Our partnership isn't just about providing dashboards of data; it's about building a connected care ecosystem that empowers providers to improve their outcomes of cost savings and patient care, while continuing our joint mission with the customer to change healthcare for the good, one community at a time!

“Our partnership with The Garage has given us more than just a platform; it's given us a powerful, unified view of our data across our ACO and value-based programs. With Bridge, we've been able to bring independent affiliate participants and providers together in a shared ecosystem, creating real-time, actionable insights that drive better care and outcomes for our organization. Bridge has provided us with the foundation needed to build a healthier future in the communities we serve.”

- *Value-Based Care Executive*