



Leading Physician Enablement Organization's Rapid Bridge Implementation

Background

This customer is a leading physician enablement organization that owns and operates ACO MSSPs, REACH ACOs, Medicare Advantage MSOs, and Commercial Value-Based Care contracts. They have established a robust presence in the healthcare landscape with over 140 practices, 700 practitioners, and a network of more than 139,000 patients. Headquartered in FL, they have consistently earned prestigious accolades and recognition since its founding in 2012. Their success is anchored in three core pillars: Autonomy – supporting independent practices to maintain control; Thrive – fostering growth through value-based care for both practices and patients; and Protect – leveraging the strength of their network to shield practices from financial risk.

Problem

This customer sought a comprehensive and unified platform to support the operations of their three ACOs. Their primary goal was to streamline data integration across these entities, enabling advanced analytics to drive better decision-making and optimize patient outcomes. They also sought a platform to improve care management efforts and empower care teams with real-time insights and coordinated care strategies. Additionally, they needed a solution capable of tracking and reporting quality measures in compliance with Medicare's Clinical Quality Measure (CQM) requirements, ensuring that each ACO could meet regulatory standards while delivering high-quality, value-based care.

Solution

The Garage successfully implemented its comprehensive Bridge platform for this customer's three ACOs in just four weeks, exceeding expectations for speed and efficiency. This all-encompassing solution included over 139K patient lives, including over 27K ACO lives, a testament to the platform's robust capabilities. Additionally, the Bridge platform processed over 2.4 million claims for 325 physicians across 104 practices, including both CMS claims and Florida HIE data.

Outcome

Bridge has empowered this Florida customer with the ability to effectively track High-Cost, High-Need (HCHN) patients, providing valuable insights into their care patterns and helping identify opportunities for intervention. Bridge has also enabled Transitional Care Management (TCM), allowing care teams to coordinate and manage the complex needs of patients transitioning between different care settings from hospital to home more efficiently. With Bridge's powerful



quality tools, they have an enhanced ability to close care gaps, ensuring patients receive timely and appropriate care based on individual needs. Overall, Bridge empowers this customer with the tools needed to have a streamlined, proactive approach to care, improving patient satisfaction and operational performance across their ACO network and value-based contracts.

Interested in learning how The Garage can empower your organization?
Request more information [here](#).